

Privacy Policy for The Pressure Wash Company

Effective Date: January 24, 2024

At The Pressure Wash Company, we take your privacy seriously and want to make sure you feel comfortable sharing your information with us. Here's an overview of what we do with the details you provide:

What We Collect When you work with us, we may ask for a few pieces of information to make everything run smoothly. This includes your name, email address, phone number, and mailing address. We'll also need to know details about the services you're requesting, such as where we'll be working, and we'll securely process your payment information when the time comes. If you reach out to us by email, phone, social media, or through our website, we might save some of that information too so we can serve you better.

How We Collect Information There are a few ways we gather information to keep things simple and efficient:

- If you fill out a form on our website, like for a service request or to get in touch, we'll collect the details you provide.
- When we chat over email, phone, or social media, we might jot down important details to make sure nothing gets missed.
- If we meet in person or during an on-site visit, we'll note down what's needed to provide you with the best service.
- And of course, any signed agreements or service contracts will include relevant information.

Why We Collect Information We use the information you share to:

- Schedule our pressure washing and paver restoration services.
- Keep you in the loop with appointment confirmations and updates.
- Process your payments quickly and securely.
- Maintain records and improve how we serve you.

Do We Share Your Information? Rest assured, we don't sell or share your information with third parties for marketing or promotional purposes. We only share what's necessary to keep things running smoothly, like:

- Sending your payment details to secure processors to complete transactions.
- Sharing service details with our team members who handle the work.

We'll never share opt-in information with anyone.

How to Manage Communications We want to make sure you're only hearing from us when you want to. You can opt out anytime by:

- Replying STOP to any text message.
- Clicking the unsubscribe link in our emails.
- Giving us a call or sending an email to update your preferences.

Explanation of what happens once you have opted out:

Opt-Out: You can opt out of the SMS list at any time by texting, emailing, or replying STOP to info@thepressurewashcompany.com or 484-424-5200. After unsubscribing, you will receive a final SMS to confirm you have unsubscribed, and we will remove your number from our list within 24 hours.

You can send HELP for additional assistance, and you will receive a text including our phone number (484-424-5200), email (info@thepressurewashcompany.com), and/or website (www.thepressurewashcomapny.com). We are here to help you.

Message and Data Rates Disclosure Please note that message and data rates may apply when you receive text communications from us. These charges depend on your mobile carrier and service plan.

Need Help or Have Questions? If you want to update your details or learn more about our privacy practices, feel free to reach out:

• Phone: 484-424-5200

• Email: info@thepressurewashcompany.com

• Website Contact Form: www.thepressurewashcompany.com

We're here to help and always happy to answer any questions. Thanks for trusting us with your information!